Raising concerns - a quick guide

Follow the diagram below to help you decide how to raise your concern and get the right support. More detail is available in our Raising and acting on concerns guidance and Speaking up webpages.

Can you put the matter right?

No

Can you raise this with your team / department or a neighbouring department?

No

Can you escalate the issue within your organisation or with your post graduate training organisation?

No

Can you get advice from a speak up or whistleblowing advocate in your organisation?

No

Seek independent advice and support

Yes

Work with your colleagues and follow local processes
Get independent advice and support if you need it

Has the issue been resolved?

No

Yes

Share any learning and feedback with colleagues – your experience is important for getting things right in the future.

Remember

If patients are, or may be, at risk of death or serious harm, don’t delay - act as best you can to make the situation safe and report your concerns immediately.

Always keep a written record of your concerns and any action you take.

• GMC confidential helpline: 0161 923 6399
• Protect: 020 3117 2520
• BMA: 0300 123 1233
• Your defence union
• See also our speaking up hub: ‘organisations who can support you’ page

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