



Annual report 2020

Reference and administrative information

General
Medical
Council

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We are independent of the four governments of the UK and the medical profession. Our powers are given to us by the UK Parliament through the *Medical Act 1983* and we are accountable to Parliament.

We are registered with the Charity Commission for England and Wales (1089278), and with the Office of the Scottish Charity Regulator (SC037750). We are not currently required to be registered separately with the Northern Ireland Charity Commission.

Our principal places of business are 3 Hardman Street, Manchester M3 3AW and Regent's Place, 350 Euston Road, London NW1 3JN. We also have offices in Belfast, Cardiff and Edinburgh; a centre for hearings, where the MPTS is based, at St James's Buildings, 79 Oxford Street, Manchester M1 6FQ; and a Clinical Assessment Centre, in 3 Hardman Square, Manchester M3 3EB.

Our trustees have a duty to act impartially and objectively, and to take steps to avoid any conflict of interest arising as a result of their membership of, or association with, other organisations or individuals. As trustees, members have a duty to avoid putting themselves in a position where their personal interests conflict with their duty to act in the interests of the charity, unless authorised to do so. To make this fully transparent, we publish a register of members' interests on our website.

Day-to-day management of the organisation is delegated to the Chief Executive, Charlie Massey. You can read more about our governance and management arrangements from page 56.

We work with the Professional Standards Authority (PSA), an independent body, which is accountable to Parliament and scrutinises and oversees our work, together with other health and social care professional regulatory bodies in the UK.

Information requests

In 2020, we received 473 subject access requests under the *General Data Protection Regulation* (GDPR). This was an increase of 0.4% from 2019. The number of information requests we received under the *Freedom of Information Act 2000* (FOI) in 2020 was 634. This was an 1.3% increase from 2019. These numbers both increased, despite a reduction in request intake during March and April at the time of the first national lockdown.

Staff availability and adjustments to working practices due to the pandemic had an impact on our ability to meet our targets in this area in 2020. We achieved 73.1% against our target of responding to 80% of subject access requests within the statutory time frame. We achieved 81% against our 90% target of responding to FOI requests within 20 working days.

Paying for goods and services

We paid 97% of valid and undisputed invoices within 30 days and did not pay any interest to suppliers due to late payment in excess of 30 days.

Professional advisers

Bankers	Royal Bank of Scotland 250 Bishopsgate London EC2M 4AA
Solicitors	The majority of our legal work is carried out by our in-house legal team.
Auditors	Crowe U.K. LLP 2 nd Floor, 55 Ludgate Hill London EC4M 7JW
Actuary and pension scheme adviser	Aon Parkside House, Ashley Road Epsom Surrey KT18 5BS