

GMC visit to Torbay and South Devon NHS Foundation Trust

We would like to thank the GMC for their recent education visit to our Trust and the subsequent report produced. The medical education team and executive team found the visit and immediate feedback very valuable. Our trainees, medical students and supervisors also reported positively on the experience, being grateful for the opportunity to provide their views and feedback.

We feel the report captures well the supportive learning environment at the Trust and the areas for development accurately reflect where we are already focussing our efforts.

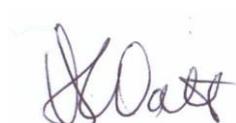
Within the Trust we have excellent board level engagement in and support for education and training and were pleased to see this recognised. We also have excellent links with our trainees, allowing us to listen to their views and involve them in change and development. Regular junior doctor forums and their representation on Trust committees support this. We value their input and rely on this to support improvements in their training, their working environment and to facilitate improvements in clinical care for our patients.

We appreciate the importance of feedback for trainees. Our trainees have helped to highlight the areas within the Trust where there is good practice in providing feedback. This has been shared across departments and has already been rolled out in two additional directorates. The Trust is committed to improving patient safety and to learning from incidents. A new incident reporting system is being developed and launched over the next year. The medical education team are involved in this design to ensure that the system will support good feedback and shared learning for trainees.

In line with many hospitals our workload is increasing and we appreciate that this can affect the learning environment. We are delighted that the positive culture of learning within our Trust continues to support learners, despite the busy environment. However, the Trust continues to be committed to innovation, improvement and workforce development to ensure we can continue to provide safe, high quality care while being a Trust who values their workforce and is considered a great place to work and train.

The GMC feedback has been shared widely within our Trust and the wider healthcare community, reflecting the whole system approach to education at the Trust and our ongoing commitment to promoting excellence in education and training.

Yours sincerely,



Helen Waters
Director of Medical Education
Torbay and South Devon NHS Foundation Trust