
Scenario Information for Students

Communication is a key component in your career as a medical profession. As you are aware, the COVID-19 pandemic has changed the face of healthcare and how we practice it in many ways. This is especially true in the area of communication. The barriers already present to good communication have been highlighted by this pandemic, but too, new barriers have also begun to present. The scenarios carried out today will reflect a changing work environment for medical students, doctors and all other healthcare professionals with regards to communication.

The session will include an introduction with PowerPoint, roleplay scenarios and will end with constructive feedback. This is an engaging and fun session for those who put the effort in. The class will last for 30 minutes.

There are 3 scenarios, each five minutes long. Three minutes are given for the role play itself, and two minutes for feedback from your peers. The role plays focus on good communication between patients and patient friends/family. We must highlight that communication between members of the multi-disciplinary team is crucial for the care of the patient and must not be forgotten. Although we will not focus on this area in this specific teaching session.

You will receive notice through email prior to the class detailing what peer group you are in, your role (patient/relative, doctor, or observer). If you are the patient/relative this will be accompanied by 1/3 'scripts'. The distribution process will be randomised.



When all scenarios take place, we ask everyone who is not part of the scenario (doctor, patient or observer) to turn off their microphone and camera function. This will allow everyone to focus on the scenario itself. For simulated video or 'normal' phone calls we would ask that the acting group adjusts their functions appropriately. Your facilitator will be on hand to guide the session smoothly.

This activity is all about communication. This will simply require active engagement and a desire to perform to the best of one's ability. The purpose is not to obtain a full history for those acting the doctor. We hope to encourage you to practice communicating and interacting with patients. Best wishes and good luck.