

Section B - Medical School Annual Report - Submission date: 31 January 2018

Quality management and monitoring section (This section will be published on the GMC website)

a) Have you identified, in the last academic year, any issues relating to the quality of education and training, as well as issues that impact on the safety of patients, learners and educators? If so, what steps are you taking to resolve them?

b) Have you made any major changes to your curriculum and/or assessments in the last academic year? If so, how do you manage and implement these major changes?

c) Have you identified, in the last academic year, any areas of good practice. Please include how you plan to share learning both locally and nationally.

Item number	Local education provider	Site	Description of item	Date item was identified (DD/MM/YY)	How was the item identified?	Previous update in the 2016/2017 MSAR or Additional information requested by the GMC	List the actions taken since the 2016/2017 MSAR. (Outstanding items only, including GMC visit items and your quality management concerns.)	What further actions are planned?	Concerns and GMC visit items ONLY - Deadline for resolution (DD/MM/YY)	Concerns and GMC visit items ONLY - Status	Person responsible	Engagement with deanery, HEE local offices or other organisations including healthcare regulators (if any)	Supporting documents (if required)
108 new	Breast Clinic, Derriford Hospital, Plymouth	Plymouth	A staffing issue meant that the department did not have capacity to assess year 5 clinical competency assessments.			A new consultant has been appointed and is keen to teach. She has been trained by the Medical School and is offering teaching clinics, which will help year 5 students complete their competency. We will continue to liaise and work with the department and the Medical Director. This is discussed at our termly meetings between the Trust and the Medical School.		Placement not used for PCMD in 2017/18 (final cohort based in Torbay) See update in PU PSMD MSAR		Request for closure			
111	Gastroenterology, Royal Cornwall Hospitals NHS Trust	Truro	Students reported mixed quality of teaching by the Gastroenterology team; issues include wide variability in quality of taught sessions, lack of guidance and supervision on placement, ineffective induction, disorganised timetabling and a lack of interest or welcome from some of the consultants in the department.			Annual Service Level Agreement meetings occur between GE lead, Hospital Sub Dean and NHS Liason Manager including Quality monitoring, end of term meeting with students for feedback. Students can also feedback via BMBS website and Accelerate. No no problems identified. Students seem happy with this placement at the moment.		Placement not used for PCMD in 2017/18 (final cohort based in Torbay)		Request for closure			
115	Topsham Surgery, Exeter	Exeter	Feedback from student about placement at practice reported low satisfaction. Lack of involvement with patients, and low levels of interaction with medical staff. Reported time spent waiting for assessments that didn't then take place, and an inequity in experience compared to peers in other practices.			Student feedback was gathered and reviewed from last academic year. Feedback was very positive to the practice and no subsequent issues were identified. QA practice visit was also arranged with Community Sub Dean and this feedback was discussed. The locality highlighted it showed improvement and that previous issues had diminished. Locality would continue to monitor Year 5 PCMD student feedback but had no further concerns.		Placement not used for PCMD in 2017/18 (final cohort based in Torbay)		Request for closure			
561	Surgical Directorate, Torbay Hospital	Torbay	Assessment Completion in Surgical Departments: There were concerns raised regarding the amount of students in surgery asking for medical consultants to do Y5 POISE Assessments	04/03/2014		2015 update: New Surgery Block Lead appointed in January 2015 and made aware of the concerns raised by COTE/Diabetes. There were no issues raised during 2014/15 surrounding POISE assessment requests from Surgical Students. Stage 4: Closed - Solutions are verified, evidence that there has been sustained improvement over an appropriate time period.	No further issues reported. Programme of routine monitoring in place.	Routine Monitoring		Request for closure			
PEN1215-	ITU/anaesthetics	Exeter	Haphazard timetable in year 4 'stridor' week. Pathway hosted by ITU but most of sessions provided elsewhere	07/07/2015	Feedback from students and consultant providers	Student feedback gathered and reviewed from previous academic year. Pathway feedback was very positive and in support of the change. The locality will review this again at next departmental QA meeting.		Placement not used for PCMD in 2017/18 (final cohort based in Torbay)		Request for closure			
PEN1215-	Obs & Gynae	Exeter	Assessment concern. Universal dissatisfaction with the competency 'examination of pregnant woman'. The summative competency takes place in the neonatal week with no other structured time in O&G or fresh teaching.	01/10/2015	Feedback from O&G and paediatric speciality lead consultants	This change in Exeter has been implemented for 2016-17 into UEMS curriculum through departmental discussion. Will continue to be monitored within UEMS.		Placement not used for PCMD in 2017/18 (final cohort based in Torbay)		Request for closure			
PEN1215-	Cardiology	Exeter	Students expressed concern that their clinical reasoning session was often rushed, re-organised or significantly delayed because the consultant taking them was always duty on-call consultant	01/10/2015	Staff-student feedback meetings	Rota change has already occurred and no further issues have been reported from students or providers. In particular, a new lead for the cardiology teaching has been appointed, as this placement continued to be the source of student dissatisfaction over the last twelve months. We will continue to monitor this placement, but there are promising signs that these changes and appointments have had a positive effect.		Placement not used for PCMD in 2017/18 (final cohort based in Torbay)		Request for closure			
PEN1215-	Stillmore House Surgery, Bodmin	Truro	Feedback from students that not getting their own surgeries, but still sitting in on GP surgeries. This was despite this being raised at the last QIA visit 1 year ago. There was engagement from the PM and GPs in the surgery to address this, but reluctance from the GP lead in the practice.	01/01/2015	Student feedback	Since this concern was raised and since the input of the Community Sub Dean, this practice has received good student feedback		Placement not used for PCMD in 2017/18 (final cohort based in Torbay)		Request for closure			

PEN1216-01	N/A	All	The School must review how 'on-the-spot' judgements are used and how they communicate their educational validity to students.	01/05/2016	Regional review 2016	When a negative 'on the spot' judgement is received it is forwarded to the Locality Associate Dean who will decide whether remediation is required. A committee regularly reviews the on the spot judgements received for each student, and taking into account any student comments or extenuating circumstances, determines whether they should be upheld. At the end of the year the committee will review all feedback, and award a final 'satisfactory', 'borderline' or 'unsatisfactory' Locality Judgement which takes into account all feedback received. An unsatisfactory or borderline Locality Judgement will not by itself result in the student failing the module, but will be considered alongside other professionalism judgements they have received to determine the module outcome. We consider that this assessment of students' professionalism is important, and sets them in good stead for their future careers. The on-the-spot procedure is described in student handbooks and manuals, and has been reiterated in a number of lectures and workshops. We continue to look for further opportunities to communicate the educational validity of on-the-spot judgements to our students.		No further actions taken. Students provided with detailed information about the objectives and process of the 'On-the-Spot' process. The final cohort of students will graduate in the summer of 2018.		Request for closure			
PEN1216-02	Radiology	Exeter	Assessment concern. Students unable to undertake core assessments within department due to lack of direct patient contact. Assessments were then deferred to other blocks to complete; placing unnecessary burden on other departments and students.	04/01/2016	Feedback from Radiology Consultants and undergraduate medical students	Met with Radiology speciality lead. Mutual decision that due to the inability to complete these core assessments within department, in the next academic year, Radiology would not be a selectable Year 5 block attachment. Also, a bespoke clinical assessment session was setup later in the academic year to allow those students allocated to Radiology yet unable to complete their required assessments, the opportunity to do so.		Placement not used for PCMD in 2017/18 (final cohort based in Torbay)		Request for closure			
PEN1216-03	Surgery	Exeter	Department was unable to provide several core tutorial and clinical skills teaching sessions to medical students due to lack of engagement, and often other clashing clinical commitments.		The undergraduate administrative team	Met with Surgery speciality leads. All agreed that this was not satisfactory and that this surgical content was crucial to be provided. Agreed that co-ordination of all tutorial/clinical skills sessions for Surgery would be led by an dedicated Consultant within each firm and that they would take ownership of their particular sessions, ensuring cover was provided for all teaching. 2016-17 - Hospital Sub Dean agreed to meet with Surgery leads at end of first term to ensure arrangements are still in place. The undergraduate administrative team would continue to monitor Surgery provider attendance and raise to senior management team, if any further issues arise.		Placement not used for PCMD in 2017/18 (final cohort based in Torbay)		Request for closure			
PEN1216-04	Histopathology	Exeter	Due to major staffing issues the department was unable to provide several tutorials to medical students in 2016.		The undergraduate administrative team and student feedback	Met with Pathology speciality lead. Department did agree to rearrange several missed sessions before end of the academic year. Department also agreed in advance what sessions they were still unable to cover in 2016-17 due to staffing issues; and which other departments could potentially accommodate them. The Hospital Sub Dean was tasked to liaise with these departments to confirm provision of this additional teaching. The locality team will continue to monitor these specific teaching sessions and Histopathology activity throughout 2016-17. To date, all sessions have run.		Placement not used for PCMD in 2017/18 (final cohort based in Torbay)		Request for closure			
PEN1216-05	Oncology, Royal Cornwall Hospital	Truro	Concerns regarding capacity to honour teaching commitments due to consultant staffing levels, medical staffing recruitment difficulties and outpatient review policies	31/08/2016	Contact by the Oncology Medical School Lead			Placement not used for PCMD in 2017/18 (final cohort based in Torbay)		Request for closure			