

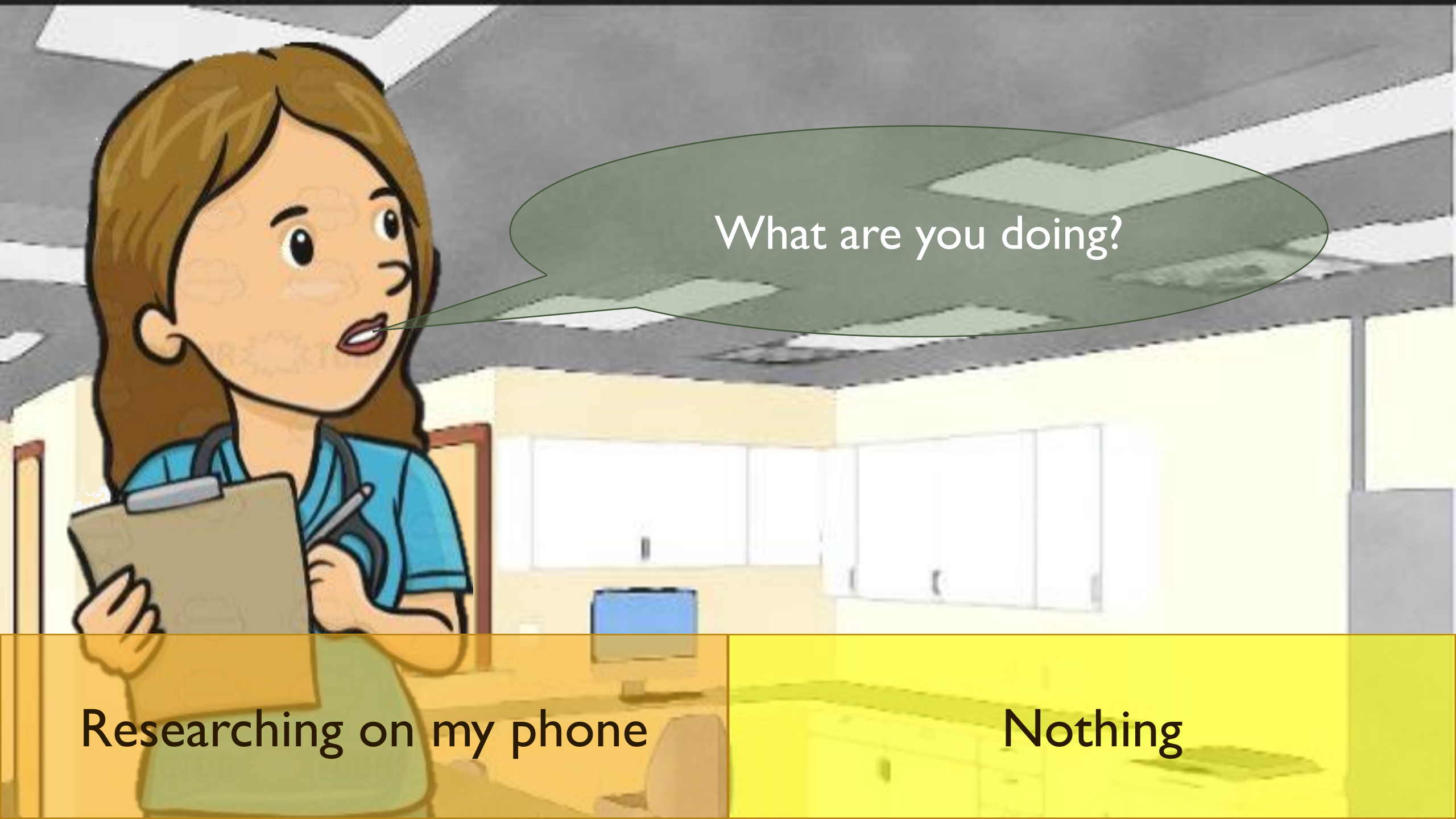


SCENARIO 2

You are a 3rd year student and it is your first week on placements after the Christmas holiday.

You are on your phone on the busy ward, as you feel there is nothing for you to do.


The FY2, who you don't get on with approaches you



What are you doing?

Researching on my phone

Nothing




Hmmm, okay. You can tell me about what you've found later. I've got a job for you to do

Okay

I want you to take blood from the patient in bed 24 and give it to me. The tray is set up for you

Next



This is a busy ward and you are doing nothing... I have a job for you.

Okay

I want you to take blood from the patient in bed 24 and give it to me.

Next

You've only ever taken blood from 2 dummy arms and 2 patients. That was in September/
October

You're not so confident in your blood taking skills





The tray is set up for you.

It's been a long time since I've taken blood.

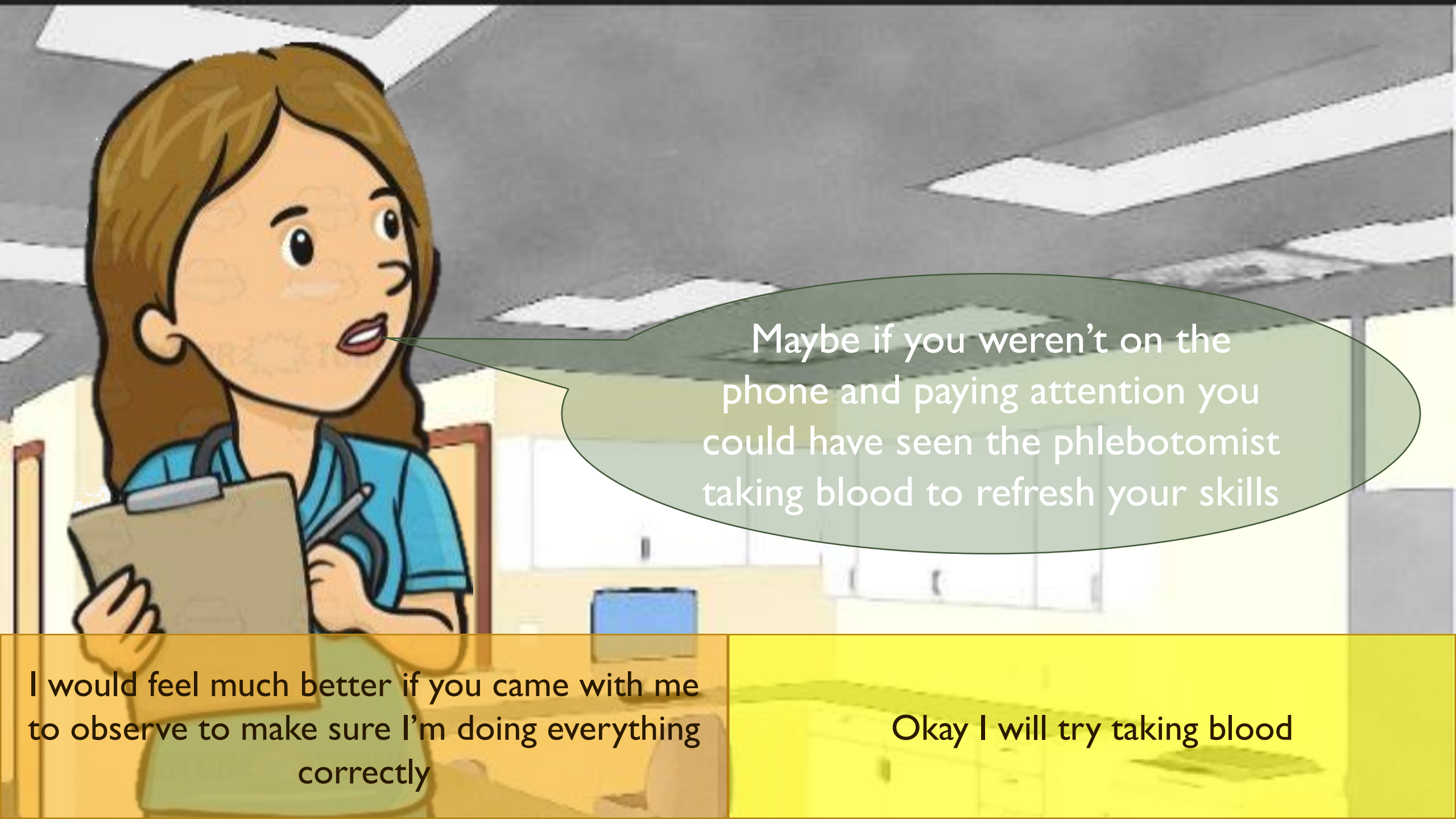
Sure



Well at least try

I would appreciate it if you could come with me, just to observe


Okay, will do



Maybe if you weren't on the phone and paying attention you could have seen the phlebotomist taking blood to refresh your skills

I would feel much better if you came with me to observe to make sure I'm doing everything correctly


Okay I will try taking blood



I have other things to do. *huffs*.
If you don't come back in 5
minutes with blood, I'll come help
you

I'm sorry but I don't want to take
the blood alone

Okay I will try taking blood



Okay fine. Please try and make yourself useful. All you students just get in the way otherwise, making my job harder

Sorry, but I just haven't had enough experience

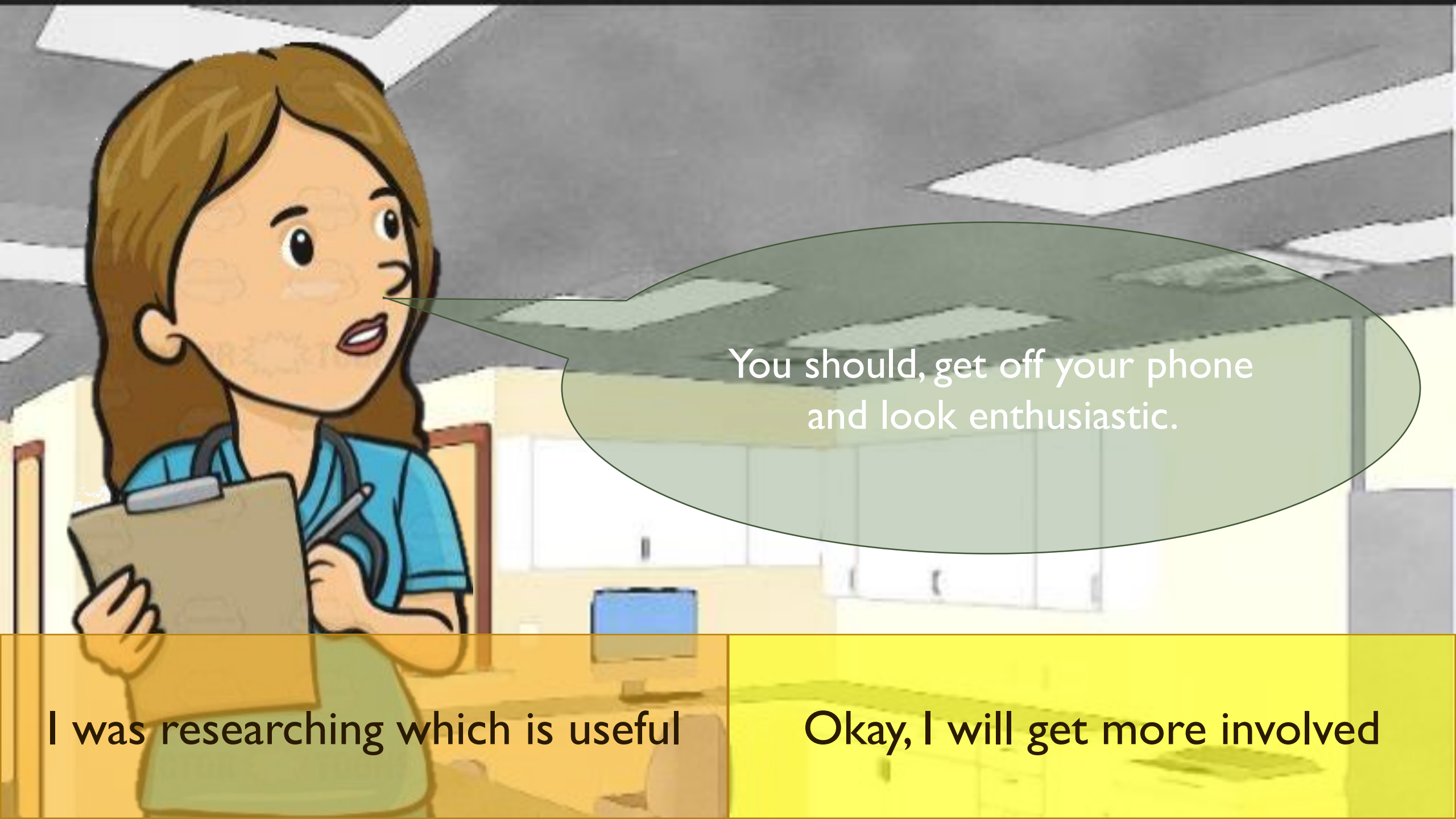
...



This is a busy ward and you don't have enough experience! Maybe you should get off your phone and look for things to do. There are always things to do.

No one ever offers me jobs to do

I was researching, which is useful



You should, get off your phone and look enthusiastic.

I was researching which is useful

Okay, I will get more involved



You have time at home and teaching sessions to researching.


...

Okay, I will get more involved



You should stop making excuses
and be better next time

End scenario



Just show more enthusiasm next time

End scenario

The tray contains all the equipment

You go the patient to take their blood.

You have 2 attempts and do not get any blood

On the third attempt, in the hand, you go through the vein and the back of the hand swells

Luckily the FY2 walks in at this moment and helps you

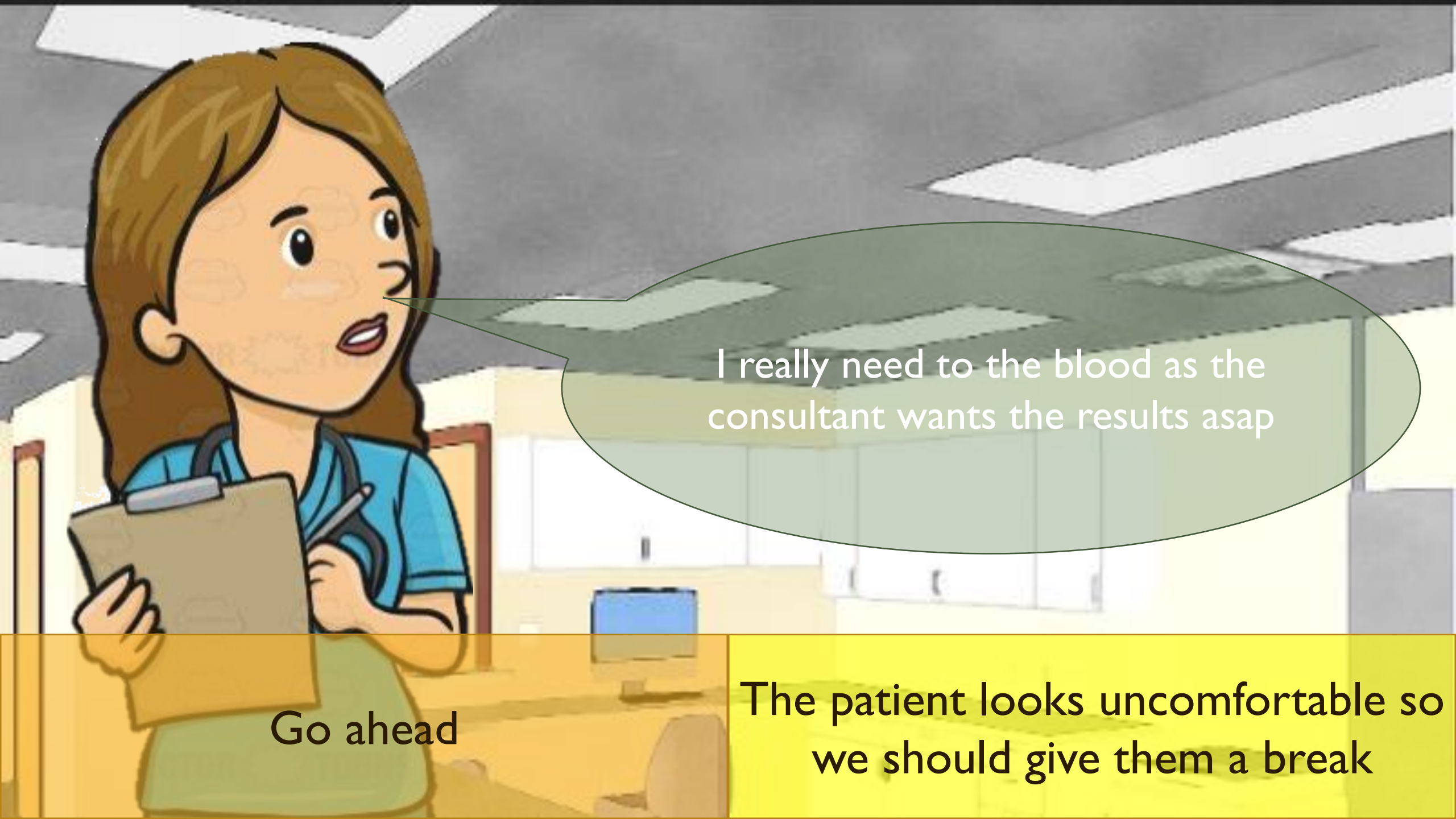




I want to try in their other hand

Go ahead

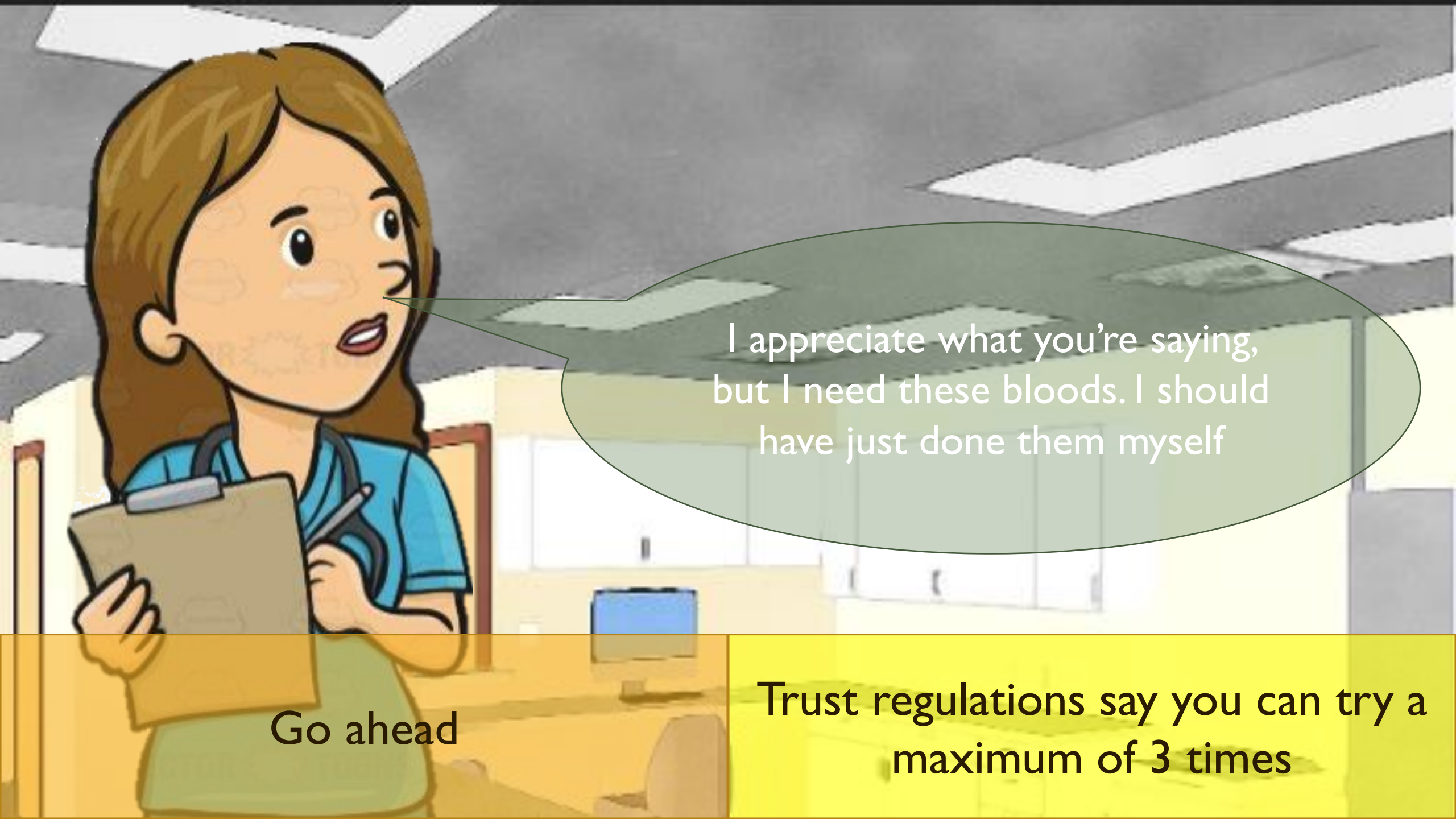
Maybe we should give the patient a
break and come back



I really need to the blood as the consultant wants the results asap

Go ahead


The patient looks uncomfortable so we should give them a break



I appreciate what you're saying, but I need these bloods. I should have just done them myself

Go ahead

Trust regulations say you can try a maximum of 3 times



No one follows them, I need to do them anyway. If you paid attention on ward round, you would have realised they're really ill

Next



Go and grab another syringe and
some wipes for me.

End scenario

END SCENARIO

- Now reflect on the situation
- Get your sheet on the Gibbs cycle and reflect on this scenario

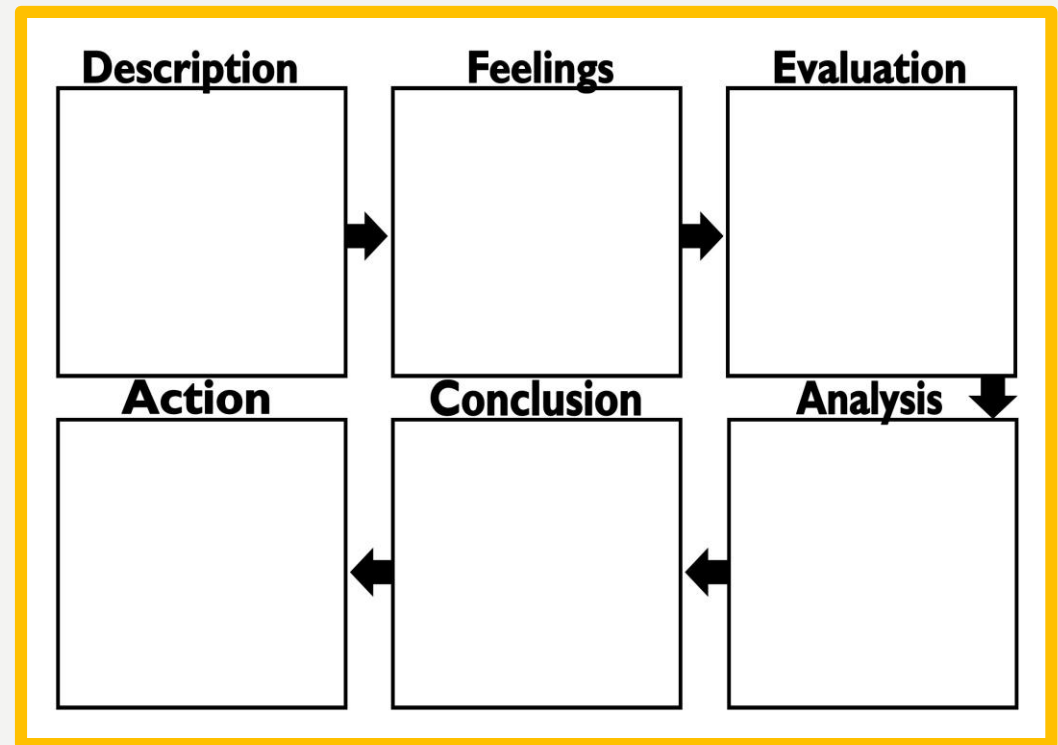


IMAGE REFERENCES

Doctor	ubiSafe (2018). <i>advertence clipart woman #74</i> . [image] Available at: https://ubisafe.org/explore/advertence-clipart-woman/#gal_post_102_advertence-clipart-woman.jpg [Accessed 28 Aug. 2018].
Hospital background	Monahan Design LLC (2018). <i>NURSE AND PHYSICIAN ASSISTANT STATION FOR SUITE 200 GENERAL SURGERY</i> . [image] Available at: https://monahandesign.files.wordpress.com/2011/07/744-w-michigan-ave-3d-view-3d-view-3.jpg [Accessed 28 Aug. 2018].