

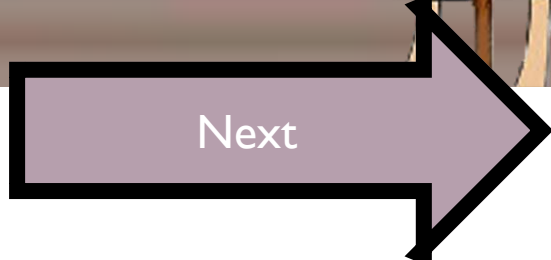


# SCENARIO 1

You are a student on the vascular ward and waiting around for jobs to do. A specialist trainee approaches after finishing a ward round

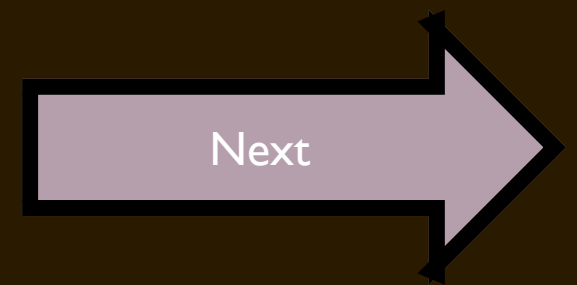


I would like you to clerk Ms Burgees over there. She hasn't had surgery yet but looks well and should be fine to speak to



You was also on the ward round.

You felt she looked upset, or agitated.





I'm not so sure she would be up to an clerking today?



Yeah sure, I'll clerk to her



She looked fine. She's  
been like that since  
she's been here, so  
don't worry



Okay \*sounds  
unsure\*....

Next

Hello, my name is .....And I am an medical student.What is your name and age ?



My name is Agnes  
Burgees and I am 84  
years old

Nice to meet you Ms Burgees

Nice to meet you Agnes

Next



Meh. What do you want?

Next



Ms Burgees to you.  
What do you want?



I wanted to speak to you about what brought you into hospital



Hmmmm, how long will it take?

Only around 20 minutes

Next




As long as you keep  
it short

So what brought you into  
hospital

Next



Next



I've been having unbearable leg and foot pain at home so I came into hospital a week ago and they've done absolutely nothing for me



So when did this pain start



I don't remember. Why are you asking me so many questions?

As a medical student, I learn best by talking to patients.....

The doctors asked me to speak to you about why you came into to hospital.



Well you didn't tell me that before.

I apologise for that Ms Burgees. So back to your leg and foot pain, did it start gradually or suddenly?

I apologise for that Ms Burgees. Do you mind if I continue asking questions?



I'd rather not continue  
answering questions

That's fine, maybe I can come back  
tomorrow and we can talk some more?

That's fine. I hope you have a nice day

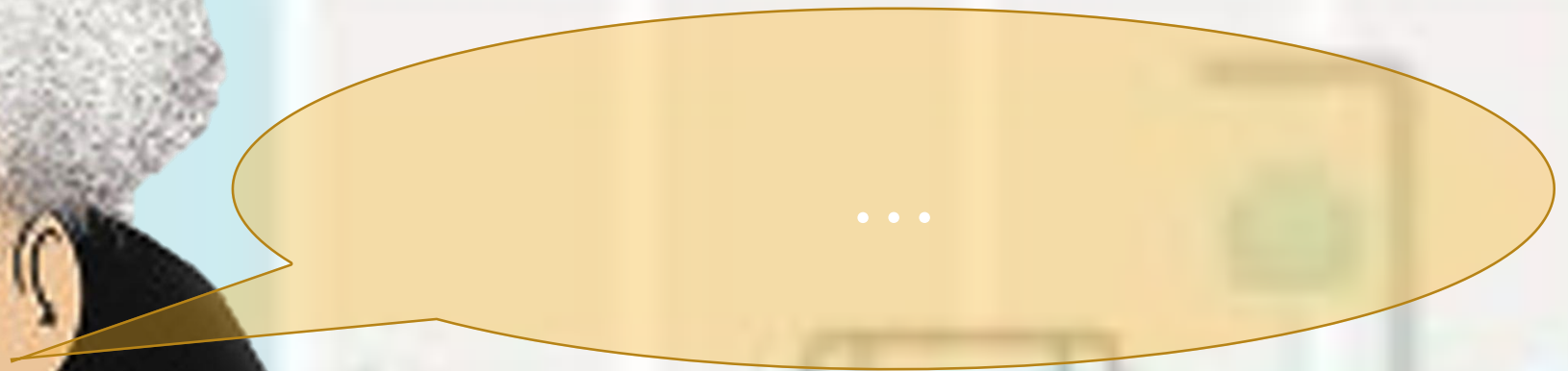
End scenario



I'd rather I didn't have  
to talk to you again

Ok, have a nice day.

End scenario







The doctor's know why I came here, so why do they need someone else to ask me questions. They don't seem to know anything

I apologise Ms Burgees. Do you mind if I continue to ask you questions about the pain?

You seem frustrated, do you mind me asking why?



I am still in so much pain,  
and they want to do this  
operation but they say  
need to stop smoking. No  
one listens to me, they  
ignore me

Have you tried stopping?

Have you spoken to them why they are  
delaying your operation?



Well, I'm stressed and bored in this place, and I've been offered no help

Maybe, I could tell the doctors and ask smoking cessation services to give you advice maybe?

It must be stressful. Would we be able chat more about the pain you're experiencing?



If I want stop smoking, I'll stop. I'm bored and frustrated by this conversation and all of this. I would like you to go

That's fine, maybe I can come back tomorrow and we can talk some more?

That's fine. I hope you have a nice day



It's because of the smoking,  
but I don't understand how  
they're even related!

I could explain to you how they are  
related if you would like.

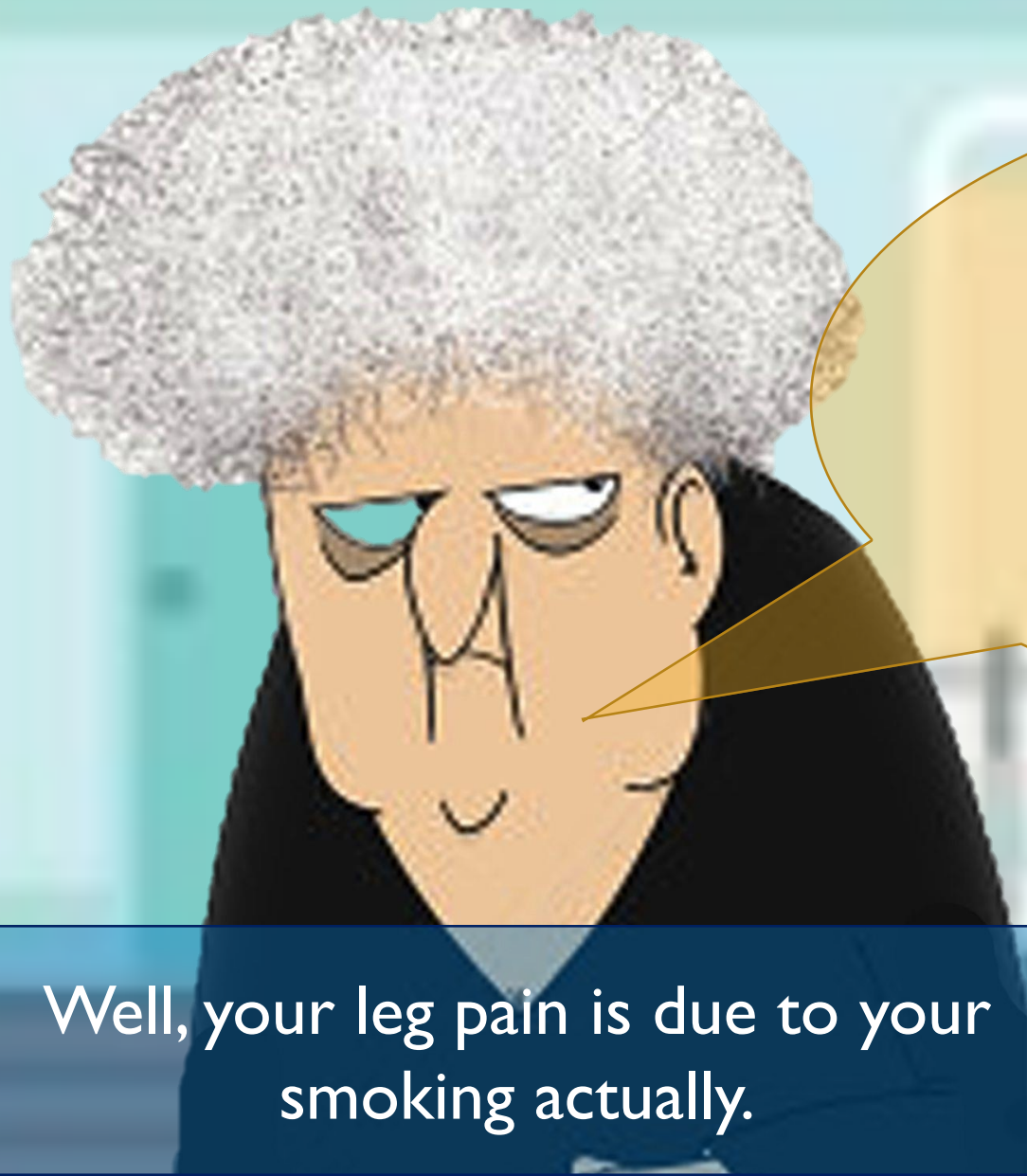
What do you think is the cause of your  
leg pain?



I don't need you to patronise me and do the work of the doctors. I would like you to leave.

That's fine, maybe I can come back tomorrow and we can talk some more?

That's fine. I hope you have a nice day



I had a hip replacement operation 3 years ago and it all started then. Its all start with that hip. I don't see how smoking has anything to do with it.

Well, your leg pain is due to your smoking actually.

I see. I could explain to you why you are experiencing this leg pain.



I haven't come here to be lectured like a child. I would like you to leave now.

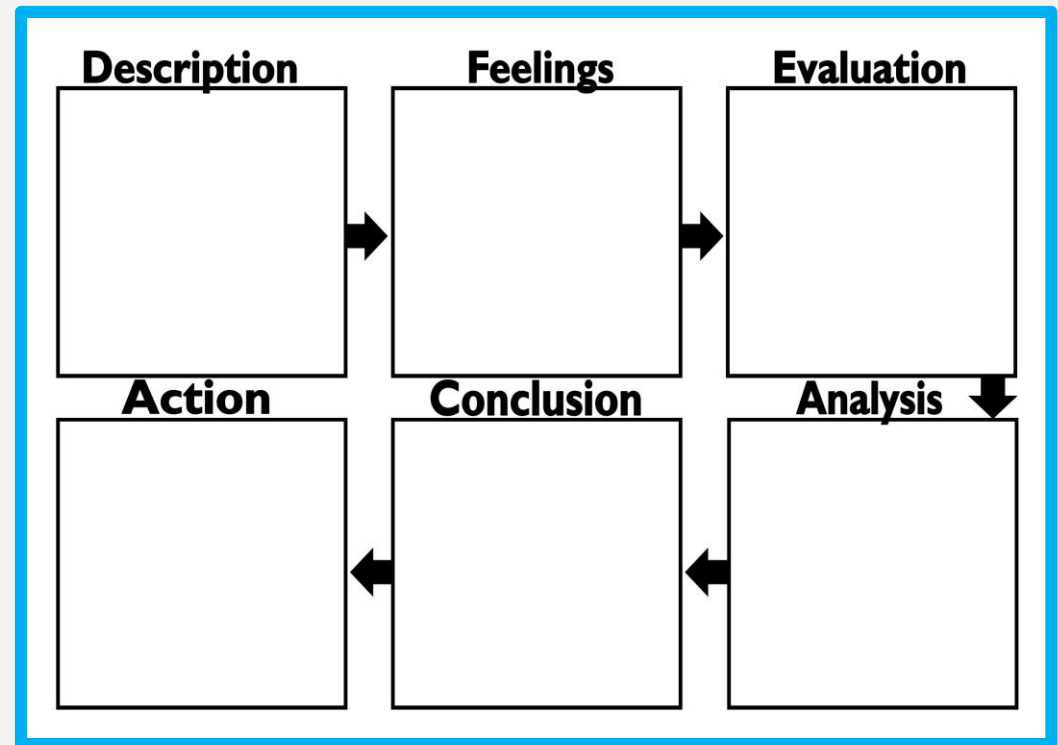
That's fine, maybe I can come back tomorrow and we can talk some more?

That's fine. I hope you have a nice day



# END OF SCENARIO 1

- Now reflect on the situation
- Get your sheet on the Gibbs cycle and reflect on this scenario



# IMAGAE REFERENCES

Old woman	mariafresa.net (n.d.). <i>cranky old lady clipart</i> . [image] Available at: <a href="http://mariafresa.net/single/1996562.html">http://mariafresa.net/single/1996562.html</a> [Accessed 21 Aug. 2018].
Doctor	FX Network (2014). <i>Dr Julius Hibbert</i> . [image] Available at: <a href="http://www.simpsonsworld.com/region-simpsons">http://www.simpsonsworld.com/region-simpsons</a> [Accessed 8 Sep. 2018].
Hospital background	RaStudio (2017). <i>Background of hospital ward - Illustration</i> . [image] Available at: <a href="https://www.istockphoto.com/gb/vector/background-of-hospital-ward-gm860973946-142544023">https://www.istockphoto.com/gb/vector/background-of-hospital-ward-gm860973946-142544023</a> [Accessed 21 Aug. 2018].