
Contact details for the help and advice organisations in Scotland – part of the Patients’ help web section, to help patients making a complaint about a doctor.

If you would like help or support in making a complaint about the NHS, you can contact the Independent Advice and Support Service (IASS).

This service is part of the Scottish Citizens Advice Bureau Service.

In order to get in touch with IASS, the first step is to find the Citizens Advice Bureau that is closest to you.

You can do so by going to the following web link:

<http://www.cas.org.uk/WebOfficeFinder.aspx>