
Contact details for the help and advice organisations in England – part of the Patients’ help web section, to help patients making a complaint about a doctor.

Please note: These centres are not run by the GMC

POHWER (covering the East of England, West Midlands and London)

Hertfordshire and Bedfordshire ICAS

Hertlands House
Primett Road
Stevenage
Hertfordshire
SG1 3EE
Tel: 0845 456 1082
Minicom: 0845 337 3067
Fax: 0845 373 0609

Essex ICAS

Ground Floor
7 Lords Court
Cricketers Way
Basildon
Essex
SS13 1SS
0845 456 1083
Minicom: 0845 337 3067
Fax: 0845 337 3051

Cambridgeshire, Norfolk and Suffolk ICAS

Unit 26A, E Space North
181 Wisbech Road
Littleport
Ely, Cambridgeshire
CB6 1RA

0845 456 1084
Minicom: 0845 337 3067
Fax: 0845 337 3050

Birmingham & the Black Country ICAS

iBIC Holt Court South
Jennens Road
Aston Science Park
Birmingham
B7 4EJ

0845 120 3748
Minicom: 0845 337 3067
Fax: 0845 337 3053

Shropshire & Staffordshire ICAS

Unit 25 & 32, Stafford Business Village
Dyson Way
Staffordshire Technology Park
Stafford
Staffordshire
ST18 0TW

0845 337 3054
Minicom: 0845 337 3067
Fax: 0845 337 3055

Coventry, Warwickshire, Herefordshire & Worcestershire ICAS

County Buildings
St Mary's Street
Worcester
Worcestershire
WR1 1LT
0845 337 3056

London ICAS

Bracton House
34-36 High Holborn
London

WC1V 6AE
Tel: 0845 120 3784
Minicom: 0845 337 3067
Fax: 0845 337 3058

SEAP (covering the South East and South West of England)

Oxon/Bucks/Berkshire

3rd floor
Kingfisher House
Walton St, Aylesbury
Bucks
HP21 7AY
01296 468170/1
Email: Aylesbury.icas@seap.org.uk

Hants and Surrey

1st floor, Clarendon House
9/11 Church Street
Basingstoke
Hants
RG21 7QG
01256 463758/9
Email: Basingstoke.icas@seap.org.uk

Gloucs / Avon / Wilts

Unit 3 Premier House
Willowside Park, Canal Road
Trowbridge, Wiltshire
BA14 8RH
Tel: 01225 762723
Fax: 01225 762681
Email: Trowbridge.icas@seap.org.uk

Kent / W Sussex / E Sussex

7 Vale Avenue
Tunbridge Wells
Kent
TN1 1DJ
Tel: 01892 540490
Fax: 01892 548057
Email: Tunbridgew.icas@seap.org.uk

Somerset and Dorset

2nd floor, Victoria House
Victoria Street

Taunton
Somerset
TA1 2FA
01823 275037/016
Email: Taunton.icas@seap.org.uk

Devon and Cornwall
17 Dean Street, Liskeard
Cornwall
PL14 4AB

Tel: 01579 345193
Fax: 01579 346720
Email: Liskeard.icas@seap.org.uk

Carers Federation (covering the East Midlands, North East, North West, and Yorkshire and Humberside)

North West

Carlisle
5A Clifford Court
Cooper Way
Parkhouse Business Park
Carlisle
CA3 0JG
0845 120 3735
Fax: 01228 534600
Email: carlisleicas@carersfederation.co.uk

Liverpool
8th floor
Silkhouse Court
Tithebarn Street
Liverpool
L2 2LZ
0845 120 3735
Fax: 0151 515 3104
Email: liverpoolicas@carersfederation.co.uk

Preston

23-24 Premiere House
Church Street
Preston
PR1 3BQ
0845 120 3735
Email: prestonicas@carersfederation.co.uk

Stockport

Suite 20
Regent House
Heaton Lane
Stockport
Cheshire
SK4 1BS
0845 120 3735
Email: stockporticas@carersfederation.co.uk

North East

Newton Aycliffe

Evans Business Centre
Durham Way South
Aycliffe Industrial Park
Newton Aycliffe
County Durham
DL5 6XP
0845 120 3732
Fax: 01325 328869
Email: aycliffeicas@carersfederation.co.uk

Newcastle

Churchill House
12 Mosley Street
Newcastle
NE1 1DE
0845 120 3732
Email: newcastleicas@carersfederation.co.uk

East Midlands

Leicester

Imperial House
St Nicholas Circle
Leicester
LE1 4LF
0845 650 0088
Fax: 0116 242 4093
Email: leicestericas@carersfederation.co.uk

Lincoln

Unit 9
Evans Business Centre
Gateway Park
Roman Way
Lincoln
LN6 9UH
0845 650 0088
Fax: 01522 705131
Email: lincolnicas@carersfederation.co.uk

Nottingham

Unit 2.1
Clarendon Business Park
Clumber Avenue
Nottingham
NG5 1AH
0845 650 0088
Fax: 0115 960 4838
Email: nottinghamicas@carersfederation.co.uk

Wellingborough

Wellingborough Innovation Centre
Tresham Institute
Church Street
Wellingborough
Northamptonshire
NN8 4PD
0845 650 0088

Fax: 01933 303038

Email: wellingboroughicas@carersfederation.co.uk

Yorkshire and Humberside

Hull

Ground Floor Suite

Studio 700

Princess Street

Hull

HU2 8BJ

0845 120 3734

Fax: 01482 304 283

Email: hullicas@carersfederation.co.uk

Rotherham

Unit B1

The Patrick Tobin Business Park

Bolton Road

Manvers

Dearne Valley

Rotherham

S63 7JY

0845 120 3734

Fax: 01709 873297

Email: rotherhamicas@carersfederation.co.uk

York

The Raylor Centre

Unit 2A

James Street

York

YO10 3DW

0845 120 3734

Fax: 01904 870561

Email: yorkicas@carersfederation.co.uk