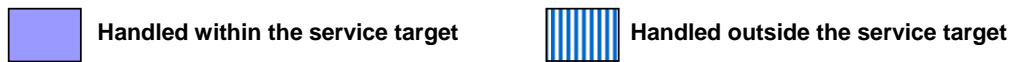


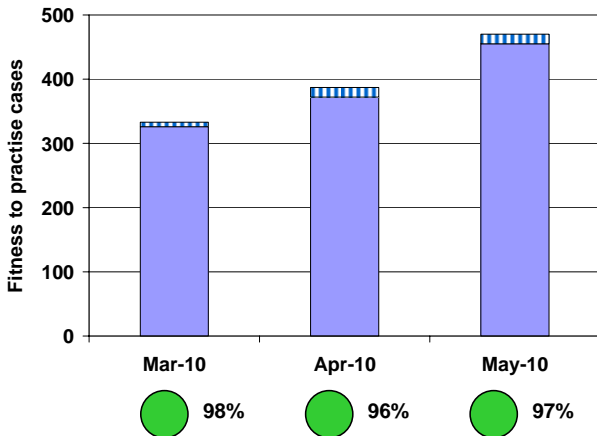
3 – Chief Executive’s Report – Annex C

**Fitness to Practise – Performance against Service Targets**

1. The graphs below show our performance against our fitness to practise service targets over the past three months. The bar charts show the volume of activity and the proportion of total activity handled within and outside the timeframe specified in the service target. The traffic lights show our monthly outturns, and indicate whether or not we achieved the target. The focus of the commentary is on the period since the last report, which relates to April and May 2010.

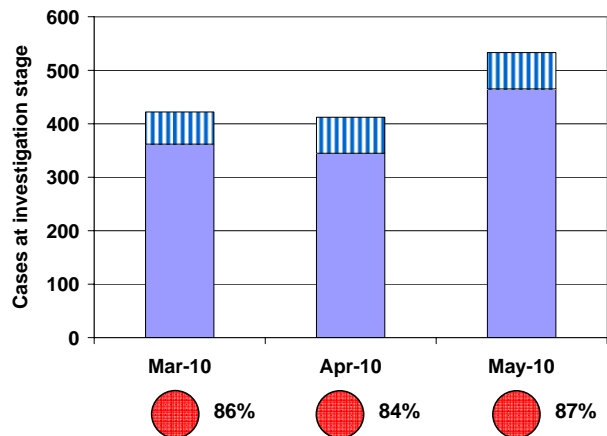


**Target 1: To conclude 90% of fitness to practise cases within 15 months**



**Commentary:** Service target achieved.<sup>1</sup>

**Target 2: To conclude or refer 90% of cases at investigation stage within six months**

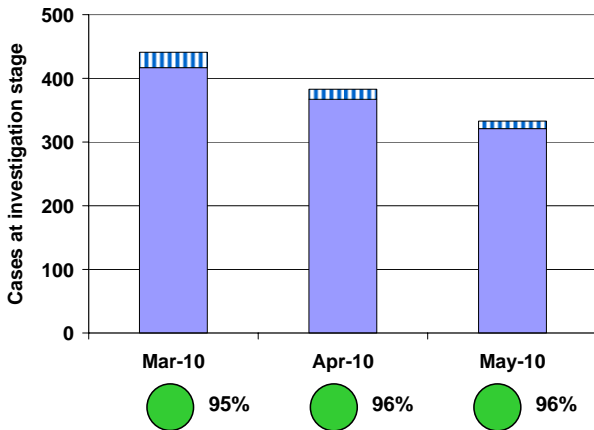


**Commentary:** We missed the service target in April and May 2010. This reflects the increase in Stream 1 cases. Pressure on this target is likely to continue over the coming months. To help address this, we have put additional investigation officers in place.<sup>2</sup>

<sup>1</sup> Target 1 excludes from consideration cases that are criminal convictions, statutory inquiries, determinations and restoration applications. Each bar (by month) shows the number of cases that were opened 15 months prior.

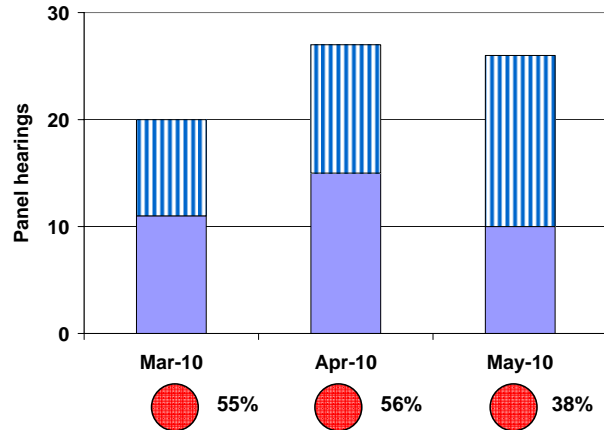
<sup>2</sup> Target 2 includes the 3-month target for Health Assessments and 6-month target for Performance Assessments and the 2-month target for cases that are considered by the Investigation Committee. It excludes from consideration cases that are criminal convictions, statutory inquiries, determinations and restoration applications. Each bar (by month) shows the number of cases that entered the investigation stage six months prior.

**Target 3: To conclude or refer 95% of cases at the investigation stage within 12 months**



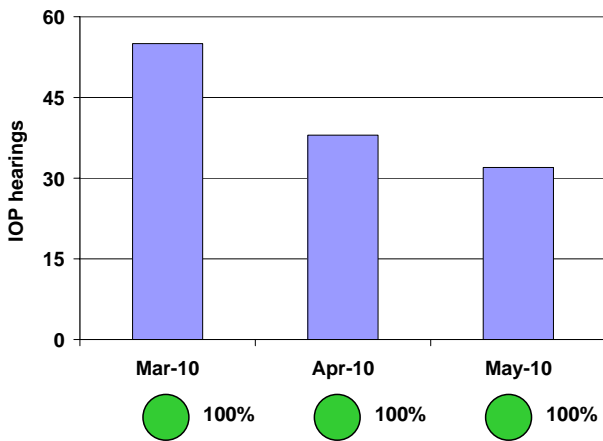
**Commentary:** Service target achieved.<sup>3</sup>

**Target 4: To commence 90% of panel hearings within nine months of referral**



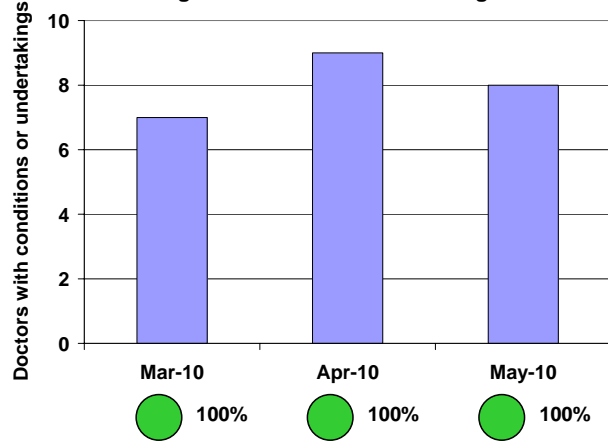
**Commentary:** We missed the service target in April and May 2010, reflecting the increase during 2009 in average hearing length and referrals to hearings. This reduction in performance was forecast and steps have already been taken to increase our hearing capacity, as well as initiating two projects aimed at reducing the length of hearings. As a result, performance is forecast to improve from June 2010.<sup>4</sup>

**Target 5: To commence 100% of IOP hearings within one month of referral**



**Commentary:** Service target achieved.<sup>5</sup>

**Target 6: To review 100% of doctors with conditions or undertakings attached to their registration before being returned to unrestricted registration**



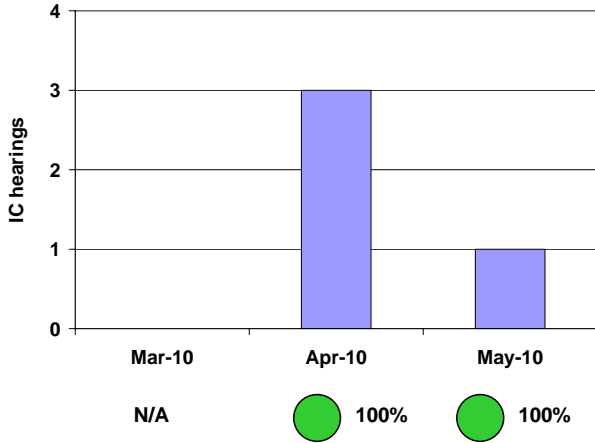
**Commentary:** Service target achieved.

<sup>3</sup> Target 3 includes the 3-month target for Health Assessments and 6-month target for Performance Assessments and the 2-month target for cases that are considered by the Investigation Committee. It excludes from consideration cases that are criminal convictions, statutory inquiries, determinations and restoration applications. Each bar (by month) shows the number of cases that entered the investigation stage 12 months prior.

<sup>4</sup> Target 4 includes cases that have concluded prior to a FTP Panel hearing within 9 months of referral from Investigation (i.e. referral cancellations, voluntary erasures etc). Each bar (by month) shows the number of referrals to a Fitness to Practise Panel nine months prior.

<sup>5</sup> Target 5: each bar (by month) shows the number of referrals to an Interim Orders Panel one month prior.

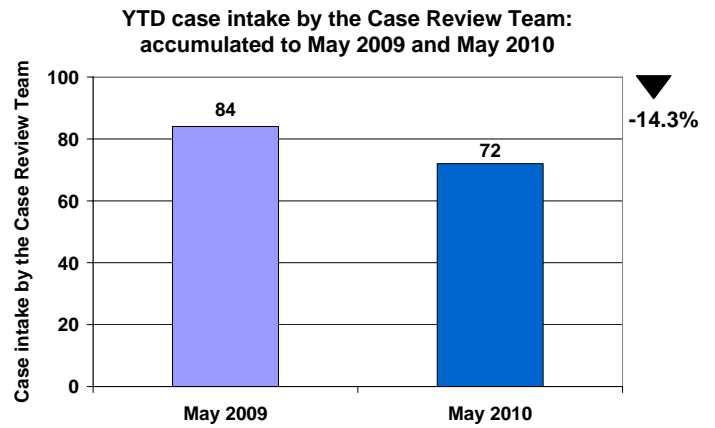
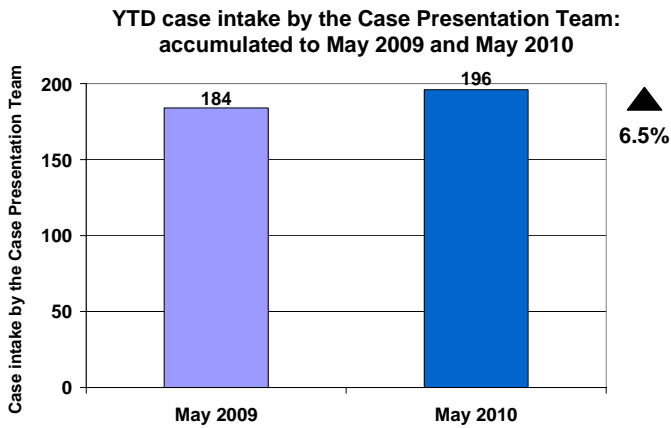
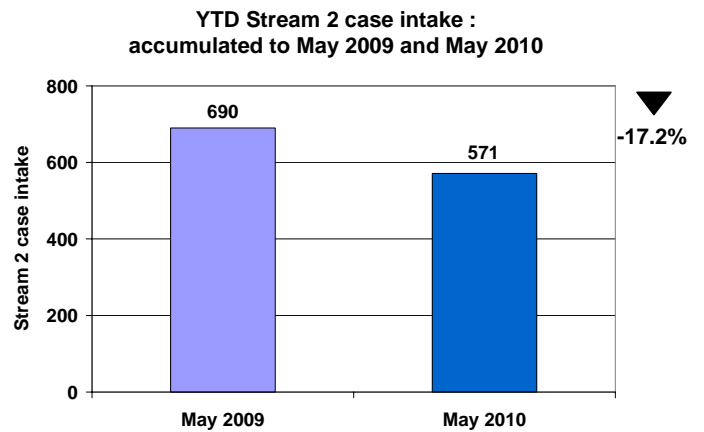
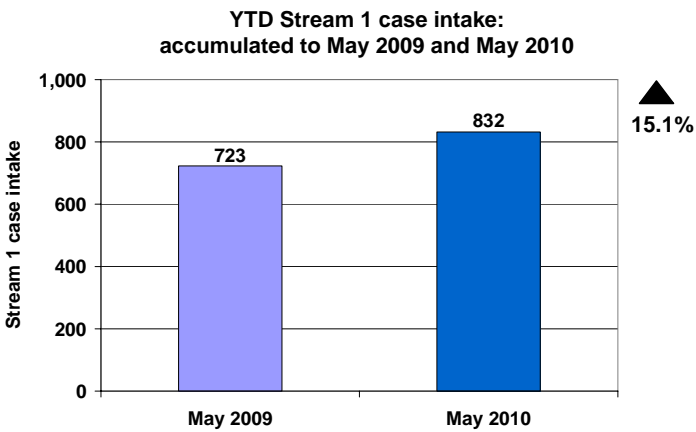
**Target 7: To commence 100% of IC hearings within two months of referral**



Commentary: Service target achieved.<sup>6</sup>

**Fitness to practise – case intake**

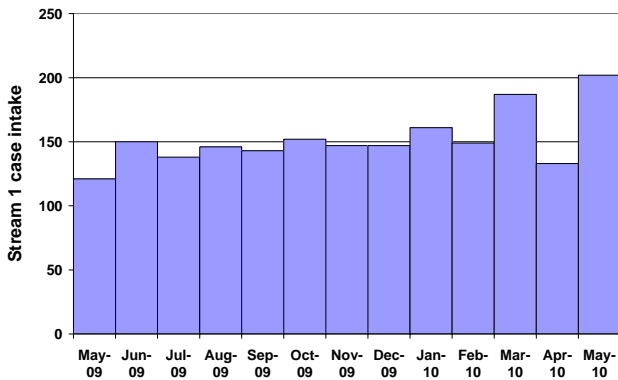
2. The graphs below show our accumulated case intake levels to the end of May 2010, compared with the accumulated levels to the end of May 2009, and indicate the percentage change.



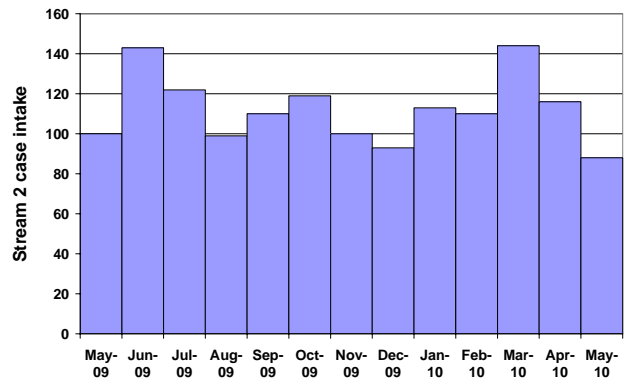
<sup>6</sup> Target 7: each bar (by month) shows the number of referrals to an Investigation Committee two months prior.

3. The graphs below show our monthly case intake levels between May 2009 and May 2010.

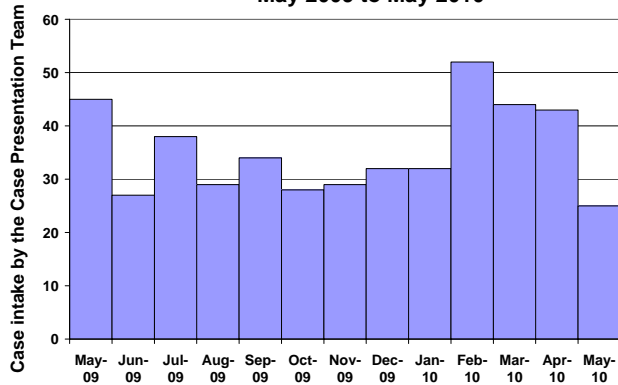
**Stream 1 case intake:  
May 2009 to May 2010**



**Stream 2 case intake:  
May 2009 to May 2010**



**Case intake by the Case Presentation Team:  
May 2009 to May 2010**



**Case intake by the Case Review Team:  
May 2009 to May 2010**

