

Fitness to Practise Activity and Service Delivery Standards 2009

1. Table 1 below displays the new service targets introduced in November 2004 and amended in March 2006 and January 2008.

Table 1: Service Targets 2009 (2008 in parenthesis)

Service Target	Area of work	Detail	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Average
Target 1	All	90% of Fitness to practise cases to be concluded within 15 months ¹	92% (93%)	96% (93%)	94% (94%)	91% (91%)	95% (92%)	94% (93%)	97% (90%)	96% (93%)	94% (92%)	95% (94%)	96% (94%)	92% (95%)	94% (93%)
Target 2 ²	Investigation	90% of Investigation process to be completed within 6 months ³	90% (86%)	91% (84%)	89% (90%)	86% (89%)	86% (90%)	90% (87%)	87% (86%)	89% (89%)	86% (86%)	87% (93%)	87% (88%)	88% (90%)	88% (88%)
Target 3 ⁴	Investigation	95% of Investigation process to be completed within 12 months ⁵	94% (91%)	95% (93%)	95% (95%)	99% (93%)	97% (94%)	97% (92%)	96% (92%)	96% (94%)	96% (96%)	97% (96%)	96% (97%)	97% (94%)	96% (94%)

¹ The overall 15-month target excludes from consideration cases that are criminal convictions, statutory inquiries, determinations and restoration applications.

² The 6-month investigation target includes the 3-month target for Health Assessments and 6-month target for Performance Assessments and the 2-month target for cases that are considered by the Investigation Committee.

³ The investigation 6-month target excludes from consideration cases that are criminal convictions, statutory inquiries, determinations and restoration applications.

⁴ The 12-month investigation target includes the 3-month target for Health Assessments and 6-month target for Performance Assessments and the 2-month target for cases that are considered by the Investigation Committee.

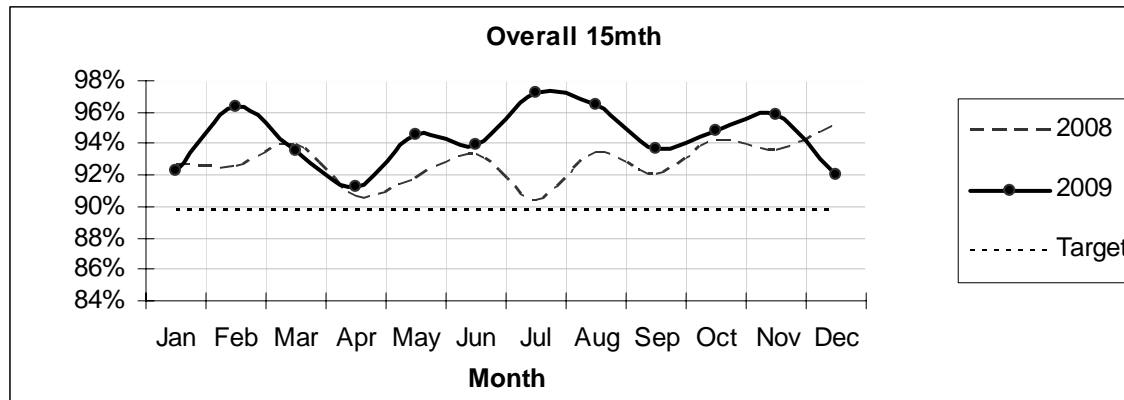
⁵ The investigation 12-month target excludes from consideration cases that are criminal convictions, statutory inquiries, determinations and restoration applications.

Service Target	Area of work	Detail	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Average
Target 4	Adjudication	90% of panel hearings to commence within 9 months of referral ⁶	91% (83%)	97% (100%)	100% (95%)	85% (100%)	97% (95%)	83% (100%)	69% (89%)	79% (100%)	89% (100%)	95% (93%)	85% (94%)	94% (92%)	89% (95%)
Target 5	Interim Orders Panel	100% of doctors referred to IOP to be heard within 1 month	100% (100%)	100% (100%)	100% (100%)	100% (100%)	100% (100%)	100% (100%)	100% (100%)	97% (100%)	100% (100%)	100% (100%)	100% (100%)	100% (100%)	100% (100%)
Target 6	Case Review	100% of doctors with Conditions or Undertakings to be reviewed (by Panel, Case Examiner or Registrar) before being returned to unrestricted practice	100% (100%)	100% (100%)	100% (100%)	100% (100%)	100% (100%)	100% (100%)	100% (100%)	100% (100%)	100% (100%)	100% (100%)	100% (100%)	100% (100%)	100% (100%)
Target 7	Investigation Committee	100% of Doctors referred to IC to be heard by IC within 2 months	100% (100%)	100% (100%)	100% (100%)	100% (100%)	100% (100%)	83% (100%)	100% (No Referrals)	100% (100%)	29% (100%)	100% (100%)	100% (100%)	100% (100%)	88% (100%)

⁶ This target includes cases that have concluded prior to a FTP Panel hearing within 9 months of referral from Investigation (i.e. referral cancellations, voluntary erasures etc)

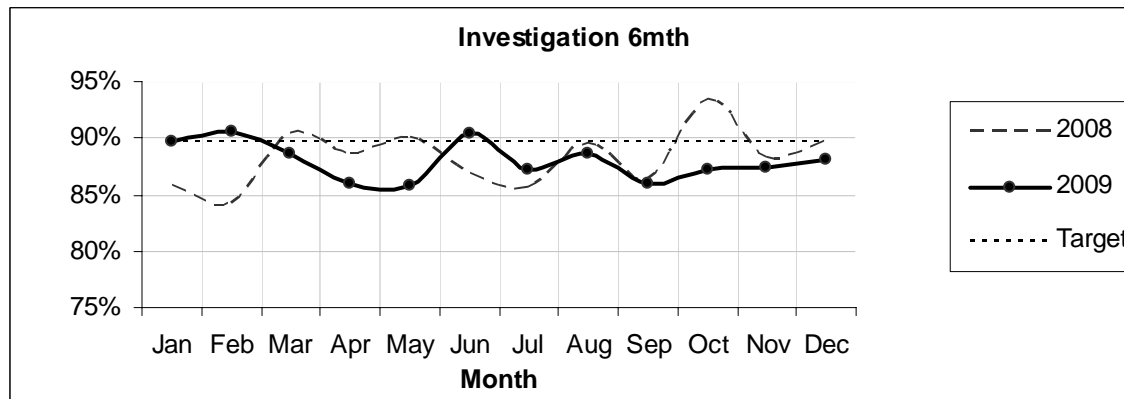
2. Figure 1 shows performance against the overall 15 month target (target 1 above) at the end of December 2009.

Figure 1:



3. Figure 2 shows performance against the six month investigation target (target 2 above) at the end of December 2009.

Figure 2:



4. Table 2 shows open caseloads at the end of December 2009, compared with December 2008.

Table 2:

Type	End of December 2008	End of December 2009
Stream 1	1213	1220
Stream 2	317	219
Case Presentation Team	422	460
Case Review Team	476	511